

PRIMARY AND COMMUNITY PARTNERS PĀNUI

Tēnā koutou katoa

Thank you, for holding onto the vision laid out in the Pae Ora legislation, while we chart the new course for this hauora journey.

As you will know, the reforms bring together multiple funding bodies to form a single system that will reshape the primary and community health environment. Through the reform we will respond to and measure success based on what matters to people, rather than what's the matter with people.



I welcome your views, your expertise and your participation in forming the path ahead. This will take time, but you can expect that the commissioning team will be including you as we step through this reform path together.

Over the next 12-18 months we will work with you to develop future models of care and funding arrangements in critical sectors like primary care, community pharmacy, and aged care, to name just a few. This includes developing the frameworks, processes and mechanisms that may replace national agreements such as the PHO Services Agreement. In the meantime, these existing agreements continue to be in place to guide processes and discussions on funding to primary and community care.

Within Te Whatu Ora, I'll also be proposing new team structures to bring about the whānau and community-led system that is promised in the legislation. I'll be proposing a move away from traditional hierarchical organisational structures and moving decision making and autonomy as close to your communities as possible.

One of my first priorities is to work closely with Te Aka Whai Ora to co-commission services and connect with Iwi across the motu. We know that investment in capacity and capability of Māori providers is a key component to addressing the Wai2575 findings and upholding the promise in the Pae Ora legislation.

I'm also very interested in our locality prototypes. These 12 first localities will help us understand how we can respond to the needs and aspirations of whānau and communities, while at the same time achieving the benefits of national consistency where appropriate.

Finally, I want to acknowledge that supporting whānau and communities to achieve pae ora during times of change is not easy. It is challenging work with an over-stretched workforce, and I recognise that you are still performing this important mahi often without the clear answers that you need from us on the path ahead. So I want to say thank you! Thank you for your mahi and your patience as we figure out those clear answers and communicate them with you.

While some things are yet to be certain, I want you to know that you are valued. It is clear to me that we come to work with a united purpose, to support whānau and communities to achieve pae ora. I appreciate your continued service delivery as we work together to chart the new course.



Abbe Anderson (she/her)

National Director Commissioning

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Introduction to Abbe Anderson

Abbe Anderson is no stranger to New Zealand having spent her formative years volunteering for the medical aid organisation Mercy Ships before returning to the United States to become a medical assistant in general practice.

Abbe then returned to complete her MBA at Otago University and going on to working with the Southland District Hospital Board, as it was known at the time, on projects in Invercargill, Queenstown and Gore.

More recently, Abbe has been the CEO of Brisbane North Division of General Practice, Medicare Local and Primary Health Network where she lead the organisation through two government reforms including establishing the first Medicare Local commissioning body of its kind in Australia.

- [Watch: A short 5 minute introductory video from Abbe Anderson](#)
- [Read: A short bio from Abbe Anderson's bio and other executive members from Te Whatu Ora](#)

Workforce Initiatives:

Increasing numbers of Community Based Attachments in General Practice, including in rural, high Māori and Pacific population and high deprivation areas

To help with increasing the number of registrars choosing general practice as a valuable vocation, funding is available from January 2023 to general practices to support them to take Post Graduate year 1 and 2 doctors (PGY1 and 2) for rotational placements.

Te Whatu Ora placement units will work hard to encourage and support PGY 1 and 2 doctors to choose general practice as a rotational placement choice. Community-based placements in rural, high Māori and Pacific population and high deprivation areas will also

be encouraged. The placements will provide PGY 1 and 2 doctors with valuable experience working in primary care and more closely with whānau and community. Experience working for underserved communities in general practice can lead to registrars choosing general practice as a valuable vocation. These outcomes may also contribute to the reduction in numbers of people needing hospital care and to our goal of improving equity across Aotearoa.

- [Read: The October announcement which identifies funding for general practice](#)
- Become a host: Talk to your local Resident Medical Officer training unit about supporting a community based attachment
- Get in touch: Primary.Care@health.govt.nz

Localities update: Naming of Taikorihī Locality

Earlier this month Whakawhiti Ora Pai, our most northern Māori health provider, hosted some of our kaimahi, Te Whatu Ora Board Chair, Rob Campbell and Te Taumata Hauora o Te Kahu o Taonui. The Muriwhenua locality working group revealed and received a blessing on their new name, Taikorihī Locality.



The name Taikorihī was gifted to this locality and speaks to the environmental surroundings that shapes and acts as a metaphor for the changes in our health system; working towards better health outcomes for the people of this region.

The working group includes many health, iwi and community services who worked together during the response to COVID-19: Whakawhiti Ora Pai, Te Hiku Hauora, Broadway Health, Hauora Hokianga, Ngāti Kahu Social Services, Aupōuri Ngāti Kahu Te Rarawa Trust (ANT), Te Runanga o Te Rarawa social services, Te Hiku Iwi Development Trust, NorthAble Matapuna Hauora, Healthy Families NZ, Te Mana Oranga, Te Whatu Ora - Tai Tokerau and public health teams, Te Tai Ora, Mahitahi PHE and other iwi and health agencies.

- [Watch: Te Karere newsclip of the Taikorihī locality](#)

A localities approach

In the reformed health system, the people that live in a community will have a strong voice in identifying what's needed in their area to live full and rich lives. Iwi, mana whenua and hāpori Māori will guide the health system and its partners to deliver services and solutions to meet community needs and aspirations for Māori.

A localities approach is not new. There are already a number of initiatives working in this way in Aotearoa and internationally. What is new is that the Pae Ora (Healthy Futures) Act has now mandated this will be the way health and social services will be designed and delivered across Aotearoa.

In Aotearoa we currently have 12 prototype localities. By 2024, every person in Aotearoa will belong to a locality. We are constantly learning from these prototypes as they develop to ensure that and that all New Zealanders have access to a consistent range of services,

organised, designed and delivered at a local community level. Our northern most region with a locality prototype is Te Hiku o Te Ika.

Te Pae Tata:

Primary, Community and Rural Early Actions Programme virtual hui invitation

Come along to find out what's happening to drive some of the early benefits described in Te Pate Tata as we work together to build a sustainable, unified health system to deliver on the promise in the Pae Ora legislation.

In this online webinar we will introduce the Primary, Community and Rural Early Actions programme. As well as discussing key priorities within the programme and the work that is currently underway, the hui looks to engage with you on how you can participate and inform the work over the coming months.

- [Read: About the programme](#)
- Date: Monday 28 November
- Time: 6.00pm - 7.00pm
- Link: [Join Meeting Here](#)

Recruitment: Regional Wayfinders

Te Whatu Ora is seeking four experienced individuals to join the Commissioning Team. The work of the Commissioning Team is fundamental to achieving the vision of Pae Ora. The Commissioning function is directly responsible for planning and funding community-based public services and is heavily involved in the planning and shaping of all public health services across the motu. The Commissioning Team is responsible for building, maintaining and continuously improving robust planning and decision-making processes that give voice to communities and whānau and enable the health system to deliver what matters to communities and whānau across the motu.



- [Read: Find out more and apply by Monday 28 November](#)

Heads-up: Rural Health

A rural health team is being established within national commissioning in Te Whatu Ora to deliver on key priorities for rural health. A work programme for rural health is in development based on actions in Te Pae Tata, and priorities identified by Te Aka Whai Ora, Manatu-Hauora, and the rural health sector. This is a heads-up that there will be opportunity for people to express interest and participate in specific rural health initiatives.

New Zealanders urged to 'Have a safe-as summer'

Like a number of holiday hotspots across Aotearoa, the Coromandel community plays host to over treble its population in visitors over the holiday season. In 2021, with Omicron on the doorstep, the community drew upon strong relationships between the then District Health Board, Māori Hauora Providers, Primary Health Organisation, Pharmacies, community providers, and others throughout the Waikato, to plan for any increase in cases. A special meeting with the Thames / Coromandel community including local councils, saw plans for testing, welfare, hospital preparedness, health service preparedness and communications.

This year, to support Te Whatu Ora regional stakeholders, national and regional messages are being created for them to use to support communities and whānau to 'have a safe-as summer'. With fewer COVID-19 restrictions in place and a holiday season of travel, tourists and events, summer deserves to be celebrated, safely. The content emphasises to people that they need to plan ahead, be ready with face masks and RATS and prescription medications and prepare to test and isolate in case they get COVID-19 while they are away.

- [Note: The National messages and any supporting promotional material will be shared in the next edition.](#)

Missed it? Ola Manuia launch

On 11 November, Associate Health Minister Hon. Aupito William Sio officially launched Ola Manuia interim Pacific Health Plan July 2022-June 2024 (Ola Manuia) at an event in Auckland. He was joined by Markerita Poutasi, Te Whatu Ora National Director Pacific Health and others from the Pacific health sector and community to celebrate the new plan.



Ola Manuia provides a detailed guide for our Pacific Health work programme over the next two years with commissioning identified as one of six key enablers to build critical Pacific health foundations..

It is a companion document to Te Pae Tata - interim New Zealand Health Plan, providing more detail on Te Whatu Ora's approach for strengthening Pacific Health enablers and taking action on seven Critical Pacific Health priorities; Mothers and babies, Children and youth, Older people, Tagata sa'ilimalo | disabled people, Mental health and wellbeing, Long-term conditions, including cancer, diabetes, and gout, and Pandemic response, including addressing gaps and missed care over the last two years

- [Read: Ola Manuia Interim Pacific Health Plan](#)

Antimicrobial Awareness Week 2022

Community pharmacy teams across New Zealand have supported the call to raise public awareness of



antimicrobial resistance and wise use of antibiotics, this week, joining in the Antibiotic Amnesty campaign.

Top picture: Kirsten, Maryann, Patrick and Cullum from Unichem Springlands, in Marlborough said the campaign raised good awareness for the issue and that the pharmacy was now involved with frequent antibiotic reviews at a local rest home which was helping with the circulation of unnecessary antibiotics in the community.

Left picture: Brian Powell from Poswillos Pharmacy had posted to the local Marlborough Facebook group 'Cool Cat Chat' on behalf of the pharmacy, which resulted in people making pledges online to bring unused antibiotics back to the pharmacy. And Sharon from Wairau Community Clinic said education about the significance of the issue is key to making change and a difference.

Right picture: Debbie and Mo from Community Care Pharmacy noted that awareness that the best thing for people to do is to bring antibiotics back to a pharmacy was crucial to the campaign.

- [Read: A local cover story on the Marlborough community pharmacy approach](#)
- [Read: A frequently asked questions sheet on antibiotic amnesty](#)

[This newsletter has been produced by the Communications and Engagement team at Te Whatu Ora. If you like to recommend content, topics or have any questions about the newsletter, please reach out to Natasha Hoskins, Strategic Lead – Commissioning, Communications and Engagement: \[Natasha.Hoskins@health.govt.nz\]\(mailto:Natasha.Hoskins@health.govt.nz\)](#)