

The Core of Cornerstone



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Outline

- Clarify what is meant by ‘Cornerstone’
- New Cornerstone programme and challenges...
- Our Cornerstone plan...
- Equity module
- CQI module
- Questions



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The Quality Mission

- To enable and empower all general practices in Aotearoa New Zealand to have the highest level of quality assurance and improvement for delivering safe, equitable and effective patient care.

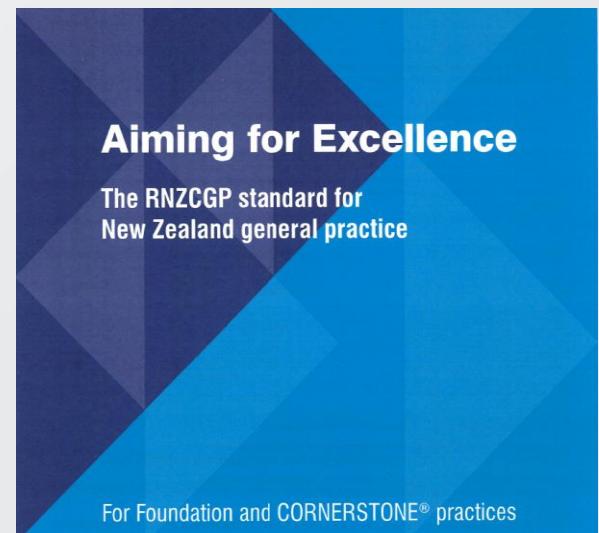


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Previous Cornerstone Programme

Aiming for Excellence

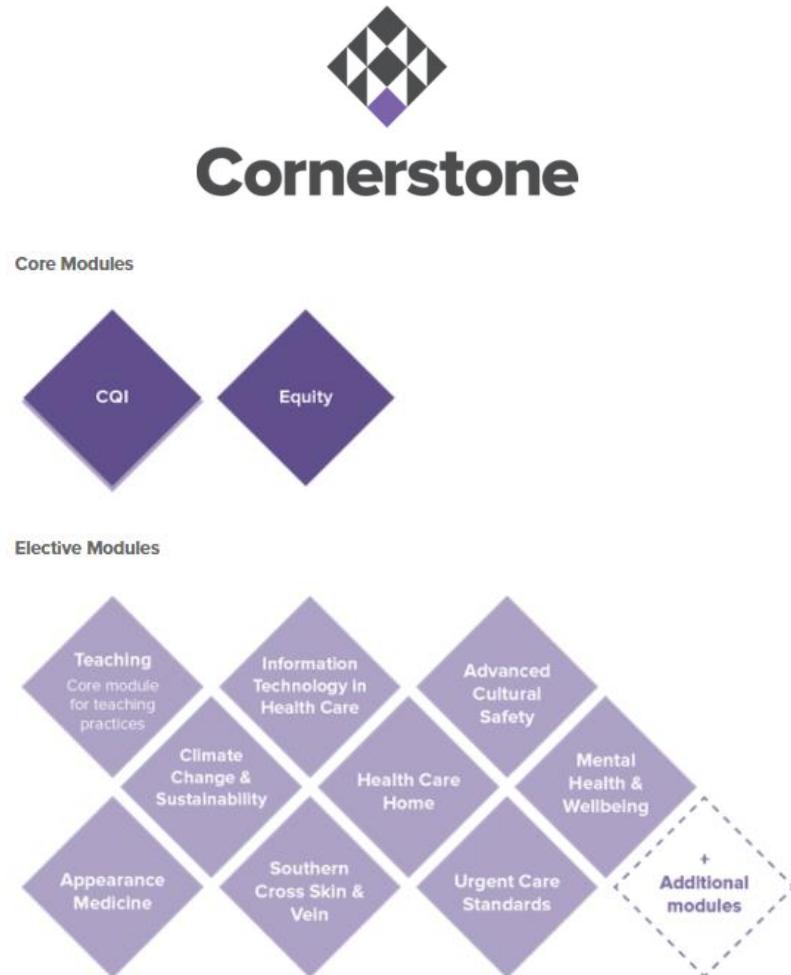
- Cornerstone programme was integrated with Foundation through a set of advanced criteria (required) and aspirational criteria (optional).
- Achieving Cornerstone accreditation required meeting all 40 indicators grouped in 6 sections in one large booklet.



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New Cornerstone Programme

- A quality improvement programme
- Modular with three accreditation levels: Bronze, Silver, Gold
- Practices complete core modules (Equity and CQI) before progressing to electives (only Teaching module available at present)



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Cornerstone Challenges



- Launched at the start of a nationwide lockdown due to COVID-19 pandemic...
- Few practices have completed modules because of Foundation commitments.
- Despite our best intentions to deliver a highly functional Cornerstone programme, all of the modules (Equity, CQI and Teaching) have not landed well.
- We've received feedback that they place an unnecessary burden on GPs and practices' at a time when they're already overloaded.
- As a result of the significant time investment challenge, many practices are questioning whether the new Cornerstone is achievable and if they want to be involved.



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It's
moments
like these
you need....



Our Cornerstone Plan...

- We are listening to what practices are telling us:
 - ✓ Teaching module is currently being revised ready for relaunch on **1 March 21**
 - ✓ CQI module is also under revision and a review of the Equity module will start soon
 - ✓ An extension has been given to **31 July 21** for Equity and CQI modules expiring on 31 March.
- Live webinar on “How to CQI” to be delivered on **Wed 24 Feb from 1 – 2pm.**
- More extensive information about what’s involved for each modules freely available on the Quality website.



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Our Cornerstone Plan...

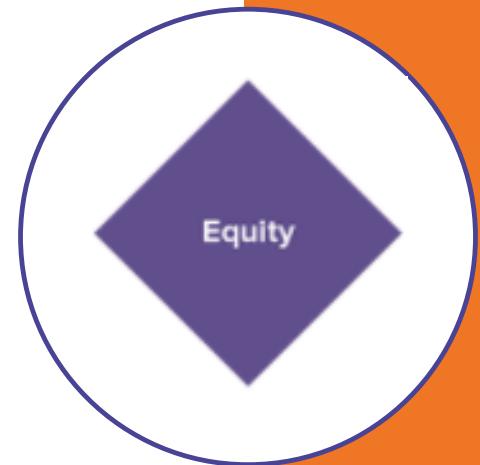
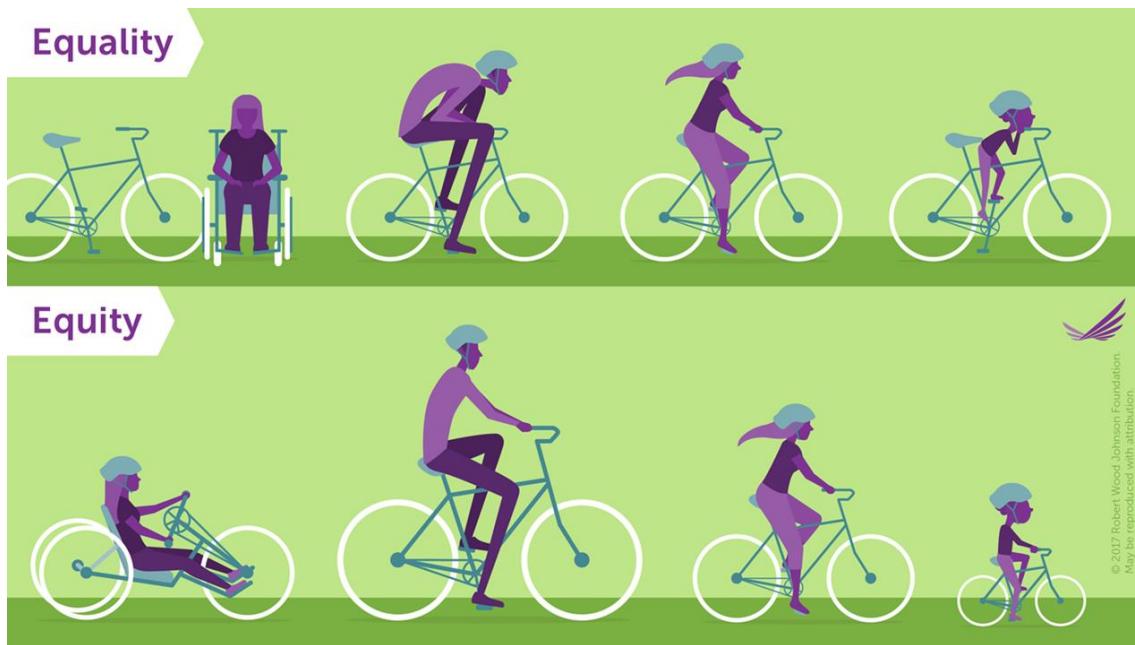
- Resources for Cornerstone core modules are being created:
 - ✓ Webinars for why and how to engage with Equity and CQI
 - ✓ Assessment guides and a pre-assessment outline form for CQI.
- Assessor directory is being improved...
- Quality website is undergoing updates...
- Vision is for the Cornerstone programme:
 - ✓ Engaging and interactive
 - ✓ More progressive
 - ✓ A pleasurable experience



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Equity Module

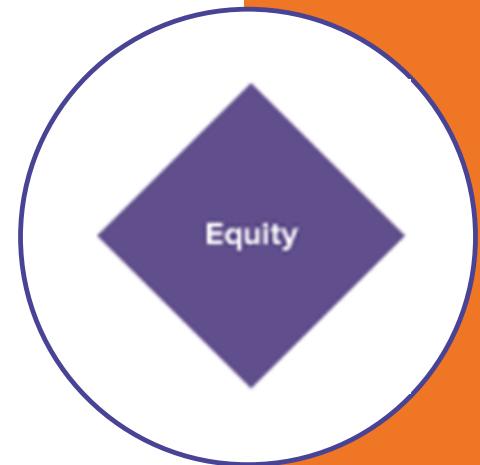
- Designed to build upon the work completed in the Foundation Standard and to provide the next set of steps toward delivering sustainable health equity outcomes.



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Equity Module

- Consists of four key indicators:
 1. Te Hautūtanga | Organisation and leadership
 2. Te Kāhui Mahi | Workforce development
 3. Ngā Kaihoe | Practice team
 4. Te Whakatere Waka | Service development and delivery
- Have created an assessment guide for practices and assessors to understand clearly the key evidence required.
- Additional resources are on the way...



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Equity Module Benefits



Honouring Te Tiriti o Waitangi



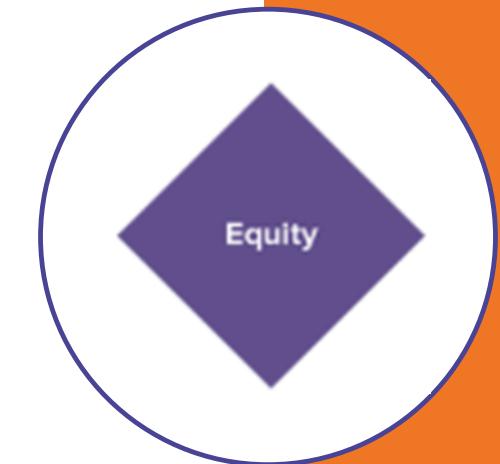
Achieving health equity benefits all New Zealanders



Health inequity self reflection strengthens practice and improves health outcomes



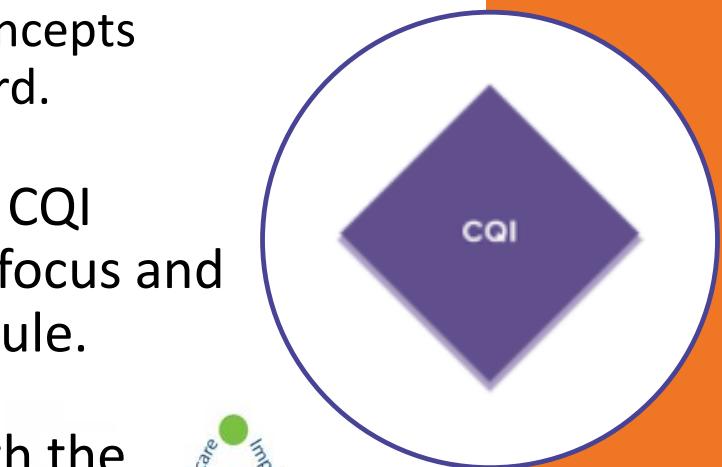
Because it's the right thing to do



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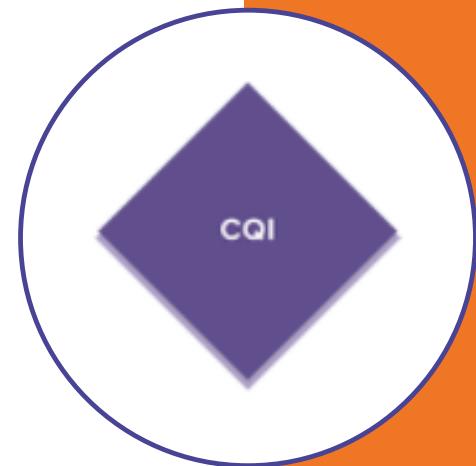
CQI Module

- The CQI module is designed to:
 1. add value and strength to the quality work general practices are currently doing and;
 2. build upon the quality assurance concepts initialised in the Foundation Standard.
- Although incorporating equity into the CQI project is important, it is not the main focus and as such is distinct from the Equity Module.
- The initiative should be compatible with the principles of the New Zealand Triple Aim Framework and use quality improvement methodologies and systems/tools.



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CQI Module – PDSA Cycle



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CQI Module Step-By-Step



Prep

- Review CQI module requirements
- Determine how to collaborate as a practice team



Plan

- Identify patient health inequities
- Choose a quality initiative
- Decide tools and methodology



Outline

- Engage an assessor and submit a pre-assessment project outline form
- Receive CQI assessor approval for initiative proposal



Learn

- Initiate the project
- Analyse and discuss outcomes with practice team



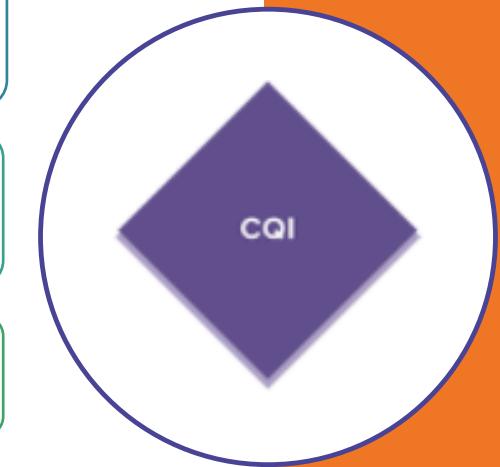
Report

- Write report of findings, lessons learnt and ongoing plans for improvement
- Share with CQI assessor on Smartsheet



Assess

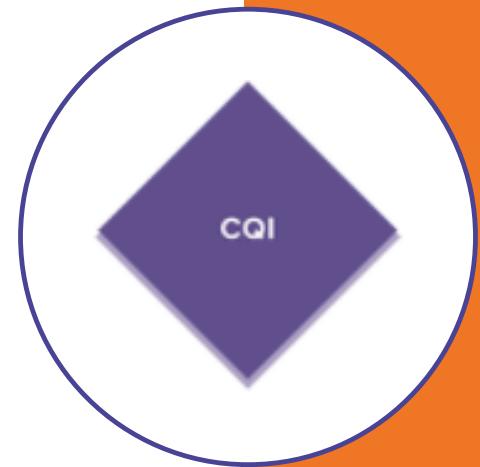
- Assessor will evaluate the report
- Assessor may request further information
- Outcome confirmed and College informed



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CQI Module Examples

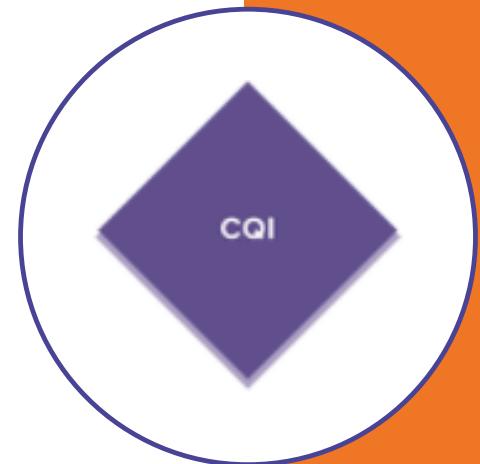
1. A reduction in HbA1c levels for patients with Type 2 Diabetes and a Body Mass Index (BMI) > 35.
2. The identification of all patients with Hepatitis C and supporting them to undertake treatment.
3. Identifying childhood immunisation rates and interventions enabling increased uptake.
4. Improving access to health care for patients with chronic diseases (i.e. asthma, diabetes, COPD, gout and skin conditions).
5. Improving screening rates (i.e. smoking cessation, cervical screening and cardiovascular risk assessments).



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CQI Module Final Report

- The practice submits a final report of their CQI initiative/project which should describe:
 1. The problem/issue and how it was identified
 2. The equity implications
 3. Methodology (e.g. PDSA)
 4. Quality improvement tools used (maps, charts or diagrams)
 5. Key metrics (using qualitative or quantitative data)
 6. Participants involved
 7. Outcomes to improve patient care and service delivery
 8. Lessons learnt
 9. Plan for continuing quality improvement



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CQI Module Benefits



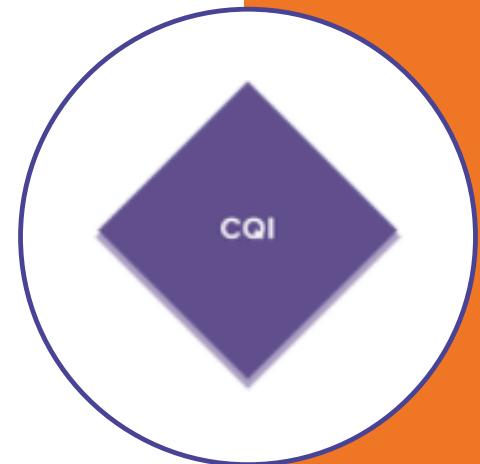
Improve patient care



Achieve equitable health outcomes



Drive value in the organisation



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Thank You



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